

TERMS AND CONDITIONS

International Halal Seminar Malaysia

These Terms and Conditions govern registration, payment and participation in the International Halal Seminar Malaysia, referred to in these Terms as the “Seminar”.

By submitting a registration, making payment or participating in the Seminar, the participant agrees to be bound by these Terms and Conditions.

1. Organisers

The Seminar is organised by:

LNI Tech Innovations (M) Sdn Bhd

and

YAPEIM Holdings Sdn Bhd

with the involvement of the Global Halal Innovation Centre and relevant strategic partners.

The organisers may appoint authorised representatives, service providers, hotels, payment processors, transport providers and event partners to assist in organising and delivering the Seminar.

2. Eligibility

Registration is open to business owners, exporters, entrepreneurs, corporate representatives, government representatives, industry professionals and other invited participants.

Participants must:

- be at least 18 years old;
- provide complete and accurate registration information;
- possess a valid passport and the necessary travel documents;
- comply with Malaysian immigration, health and legal requirements; and
- comply with the rules of the venue and the instructions of the organisers.

The organisers reserve the right to accept or reject any registration at their reasonable discretion.

3. Registration

A participant’s registration is only considered complete when:

1. the online registration form has been submitted;
2. all required information has been provided;
3. the full participation fee has been paid; and
4. a registration or payment confirmation has been issued by the organisers.

Submitting the registration form without payment does not guarantee a place in the Seminar.

Places are subject to availability and may be allocated on a first-paid, first-confirmed basis.

Participants are responsible for ensuring that all information submitted during registration is accurate. Any errors must be reported to the organisers as soon as possible.

4. Participation Fee

The participation fee is:

USD 1330 per participant

Unless otherwise stated, the fee covers the Seminar package described on the official website or registration page.

The organisers may offer promotional, group or partner rates. Such rates may be subject to separate conditions and availability.

Any bank charges, currency-conversion charges, international transfer fees or payment-gateway charges imposed by a bank or payment provider shall be borne by the participant unless otherwise stated.

5. Package Inclusions

The Exporter Package is expected to include:

- four days and three nights' accommodation at Marriott Putrajaya Hotel on a twin-sharing basis;
- three breakfasts, three lunches and three dinners;
- access to the Seminar sessions and scheduled activities;
- site visits to selected halal facilities, factories or warehouses;
- sightseeing activities around Putrajaya;
- scheduled transportation for official programme activities;
- a shuttle service to IOI City Mall Putrajaya, where applicable;
- a Halal Seminar Certificate; and
- a Halal Masterclass Certificate, subject to attendance and any applicable completion requirements.

All inclusions are subject to the final confirmed programme.

6. Items Not Included

Unless expressly stated otherwise, the participation fee does not include:

- international or domestic flight tickets;
- visa fees;
- passport application or renewal fees;
- airport transfers;
- personal transport outside the official programme;
- travel insurance;
- medical expenses;
- personal meals, purchases or expenses;
- additional hotel nights;

- room upgrades;
- single-room supplements;
- minibar, laundry or hotel incidental charges; or
- any activity not listed as part of the official Seminar programme.

Participants are responsible for arranging and paying for these items.

7. Accommodation

Accommodation is provided on a twin-sharing basis.

Participants may be assigned a roommate by the organisers. Room allocation will depend on availability, gender considerations and operational requirements.

Requests for a single room, room upgrades or additional nights are subject to hotel availability and additional charges.

Participants must comply with the hotel's policies, including check-in, check-out, security and damage policies.

Any damage, loss, incidental charge or personal expense incurred by a participant at the hotel shall be the participant's responsibility.

8. Travel, Passport and Visa Requirements

Participants are solely responsible for:

- ensuring that their passport remains valid for the required period;
- obtaining the appropriate Malaysian visa or entry approval;
- complying with immigration requirements;
- arranging flights and airport transportation;
- obtaining any required health documentation; and
- securing adequate travel and medical insurance.

The organisers may provide a confirmation or invitation letter after full payment has been received. Such a letter does not guarantee the approval of any visa or entry application.

The organisers shall not be responsible for any visa refusal, immigration restriction, flight cancellation, travel delay or inability of a participant to enter Malaysia.

9. Payment

Payment may be made through the payment methods displayed on the official registration page, which may include:

- credit or debit card;
- online banking;
- Alipay;
- WeChat Pay;

Payment is subject to authorisation by the relevant bank or payment provider.

A place is not confirmed until the payment has been successfully received and verified.

Participants must not make duplicate payments. Any suspected duplicate payment must be reported promptly.

Electronic traders in Malaysia are required to make specified information available to consumers and to provide appropriate means for correcting errors and acknowledging orders under the Consumer Protection (Electronic Trade Transaction) Regulations 2024.

10. Confirmation and Receipt

A registration confirmation, receipt or invoice will be sent to the e-mail address provided by the participant.

Participants must check the confirmation details and report any error promptly.

The organisers shall not be responsible for failed delivery caused by:

- an incorrect e-mail address;
- spam or security filters;
- a full mailbox;
- service-provider interruptions; or
- other circumstances outside the organisers' reasonable control.

11. Cancellation by a Participant

All cancellation requests must:

- be made in writing;
- include the participant's full name and registration number; and
- be sent to the official e-mail address stated on the Seminar website.

The applicable refund entitlement will be determined according to the Cancellation and Refund Policy published on the official website.

Bank charges, gateway charges, administrative fees and foreign-exchange losses may be deducted from any approved refund.

Failure to attend the Seminar without prior written cancellation will be treated as a no-show and will not normally qualify for a refund.

12. Participant Substitution

A registered participant may request to transfer the registration to another eligible person.

The request must:

- be submitted in writing before the deadline specified by the organisers;
- provide the replacement participant's complete details; and
- receive written approval from the organisers.

Any additional cost arising from accommodation, documentation, payment processing or other arrangements shall be borne by the participant.

The organisers may refuse a substitution where arrangements have already been finalised or where the replacement participant does not meet the applicable requirements.

13. Cancellation or Postponement by the Organisers

The organisers reserve the right to:

- cancel the Seminar;
- postpone or reschedule the Seminar;
- change the venue;
- convert any part of the Seminar to an online or hybrid format; or
- amend the programme where reasonably necessary.

If the organisers cancel the entire Seminar and do not offer a replacement date or format, the participant may be entitled to a refund of the Seminar fee paid, subject to the published refund policy.

The organisers shall not be responsible for flight costs, visa fees, accommodation booked separately, currency losses, travel arrangements or other consequential expenses.

14. Programme Changes

The programme, speakers, moderators, strategic partners, session topics, site-visit locations and activity times are subject to change.

The organisers may replace a speaker, modify a session or rearrange the programme due to operational, safety, availability or other reasonable considerations.

Such changes will not normally entitle a participant to a refund, provided that the overall nature and purpose of the Seminar remain substantially similar.

15. Site Visits and Transportation

Participation in field trips, site visits and official transportation is subject to:

- availability;
- security requirements;
- operational conditions;
- host-site approval;
- safety instructions; and
- punctual attendance.

Participants must comply with all safety, confidentiality, photography and access requirements imposed by the host organisation.

The organisers may restrict or cancel a site visit where necessary for safety, security, regulatory or operational reasons.

16. Conduct

Participants are expected to behave professionally and respectfully.

The following conduct is prohibited:

- harassment, discrimination or threatening behaviour;
- disruption of presentations or activities;
- damage to property;

- misuse of confidential information;
- unauthorised commercial solicitation;
- violation of Malaysian law;
- violation of hotel, venue or host-site rules; or
- conduct that may harm the reputation or safety of the Seminar, organisers or other participants.

The organisers may remove a participant from the Seminar for serious misconduct. A participant removed for misconduct will not normally be entitled to a refund.

17. Photography, Video and Media

Photographs, video recordings and audio recordings may be taken during the Seminar.

By attending, participants acknowledge that their image, voice or appearance may be incidentally captured and used for:

- event documentation;
- news reporting;
- official publications;
- websites;
- social media;
- promotional materials; and
- future event communications.

Participants who do not wish to be featured prominently should inform the organisers in advance or contact the registration desk during the Seminar.

Separate consent should be obtained where an individual is specifically interviewed, featured or used in a dedicated promotional campaign.

18. Intellectual Property

All Seminar materials, presentations, logos, graphics, videos and website content remain the property of their respective owners.

Participants may not reproduce, distribute, sell, record, republish or commercially exploit Seminar content without prior written permission.

Speaker materials may be subject to additional restrictions imposed by the relevant speaker or copyright owner.

19. Confidentiality

Participants may receive business, commercial or technical information during networking sessions, presentations, discussions or site visits.

Participants must respect any confidentiality notice or non-disclosure requirement communicated by the organisers, speakers, hosts or other participants.

The organisers are not responsible for confidential information voluntarily disclosed by a participant to another person unless a separate written confidentiality agreement applies.

20. Personal Data

Personal data submitted during registration may include:

- name;
- nationality;
- company details;
- job title;
- contact information;
- passport information;
- accommodation requirements;
- payment information; and
- other information required to administer participation.

The data may be used for registration, payment, accommodation, transportation, certification, security, communication and event administration.

The processing of personal data will be governed by the Seminar Privacy Notice and applicable Malaysian data-protection requirements.

Section 7 of Malaysia's Personal Data Protection Act 2010 requires a data protection notice to be provided when personal data is processed.

21. Marketing Communications

Operational communications relating to registration and participation may be sent without separate marketing consent because they are necessary to administer the Seminar.

Promotional communications about future events, services or programmes should only be sent in accordance with the participant's selected communication preferences and applicable law.

Participants may unsubscribe from marketing communications at any time.

22. Health, Safety and Medical Matters

Participants are responsible for assessing whether they are medically fit to travel and participate.

Participants must inform the organisers of any relevant dietary, accessibility or medical requirement that may reasonably affect their participation.

The organisers will make reasonable efforts to accommodate notified requirements but cannot guarantee that every request can be fulfilled.

In an emergency, the organisers may contact emergency services or arrange reasonable assistance. Any medical or related cost remains the responsibility of the participant.

23. Liability

To the extent permitted by law, the organisers shall not be liable for:

- personal loss, theft or damage;
- missed flights or transport;

- visa or immigration refusal;
- acts or omissions of hotels, airlines, banks, payment providers or other third parties;
- indirect, incidental or consequential losses;
- business losses or loss of opportunity; or
- circumstances beyond their reasonable control.

Nothing in these Terms excludes liability that cannot lawfully be excluded under Malaysian law.

24. Force Majeure

The organisers shall not be liable for failure or delay caused by circumstances beyond their reasonable control, including:

- natural disasters;
- fire or flood;
- epidemic or pandemic;
- war, terrorism or civil disturbance;
- government restrictions;
- border closures;
- transport disruption;
- industrial action;
- utility or technology failure;
- venue unavailability; or
- any comparable emergency.

Where a force majeure event occurs, the organisers may cancel, postpone, relocate or modify the Seminar.

25. Third-Party Services

Some parts of the Seminar are provided by third parties, including hotels, transportation providers, payment gateways, site-visit hosts and strategic partners.

Third-party services may be subject to separate terms and policies.

The organisers are not responsible for the independent acts or omissions of third-party providers except to the extent required by law.

26. Website Accuracy

The organisers will use reasonable efforts to ensure that information on the official website is accurate.

However, errors, omissions or outdated information may occasionally occur.

Where there is a conflict between promotional material and the final written confirmation issued by the organisers, the final written confirmation shall prevail.

27. Amendments

The organisers may update these Terms and Conditions when necessary.

The version published on the official website at the time of registration will generally apply, unless a later amendment is required by law, safety considerations or operational necessity.

Material changes will be communicated through the website, e-mail or another reasonable channel.

28. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by the laws of Malaysia.

Any dispute arising from registration or participation shall first be referred to the organisers for an attempt at amicable resolution.

If the dispute cannot be resolved, it shall be subject to the jurisdiction of the courts of Malaysia, unless otherwise required by applicable consumer law.

Malaysia's general contractual framework is principally governed by the Contracts Act 1950.

29. Severability

If any provision of these Terms is found to be invalid, unlawful or unenforceable, the remaining provisions shall continue to apply.

30. Entire Agreement

These Terms and Conditions, together with the Privacy Notice, Cancellation and Refund Policy, Payment Policy and confirmed registration details, form the agreement between the participant and the organisers concerning participation in the Seminar.

31. Contact

Questions relating to registration or these Terms may be directed to:

E-mail: lnitechinno@gmail.com

Telephone: +60 12-966 7021

Website: <https://ghic.yapeim.my/halalseminar>